

Analytics Framework for Managed Learning Services

The Challenge

Learning teams are expected to:

Keep pace with rapidly evolving skill requirements.

Demonstrate tangible business value from learning initiatives.

Continuously enhance the effectiveness of learning experiences.

Traditional reporting shows what happened.
MLS analytics shows what to do next.

The MLS Transformation Framework: 6 Core Components

01.

Strategic Learning Advisory

Link learning to business priorities:

- Align learning with business goals.
- Anticipate future skills needs.
- Convert objectives into capability focus.
- Balance governance and flexibility.
- Define impact-driven metrics.

02.

Operational Excellence

Run learning efficiently and consistently:

- Process Optimization: Simplified workflows.
- Resource Management: Dynamic allocation.
- Quality Assurance: Consistent standards.
- Risk Management: Early risk control.
- Continuous Improvement: Data-led refinement.

03.

Learning Experience Transformation

Design learning people use:

- Learner-centric and performance-focused.
- Multi-modal and continuous.
- Social and collaborative.
- Embedded in daily work.

04.

Technology Optimization

Build a connected learning ecosystem:

- Integrated learning platforms.
- Faster deployment and adoption.
- Better use of existing tools.
- Ongoing system support.
- Unified learning data.

Core Tools: LMS | LXP | Analytics | Collaboration | Authoring | Content Management

05.

Analytics and Insights

Turn data into action:

- Link learning to business outcomes.
- Real-time visibility.
- Predict future skill needs.
- Smarter investment decisions.
- Continuous program improvement.

06.

Content Strategy and Development

Deliver the right content, faster:

- Clear content direction.
- Rapid content development.
- Digital modernization.
- Global localization.
- Ongoing content refresh.

Analytics-powered MLS brings clarity, speed, and focus, helping teams build the skills that drive performance.

Explore how Infopro Learning's Managed Learning Services use analytics to power smarter, faster learning impact.