



FUTURE OF L&D FOR NEXT-GEN INSURERS

Unlocking Human Potential
for the Insurance Industry





More than 60% of insurance employees had to undergo furloughs and layoffs as a result of COVID-19 impact.

The Deloitte Center for Financial Services
Global Outlook Survey 2020



Talent Management Challenges & Solutions for Insurers —

Embracing the Tech Language

- Keep pace with evolution
- Encourage self-learning

Developing Business Leaders

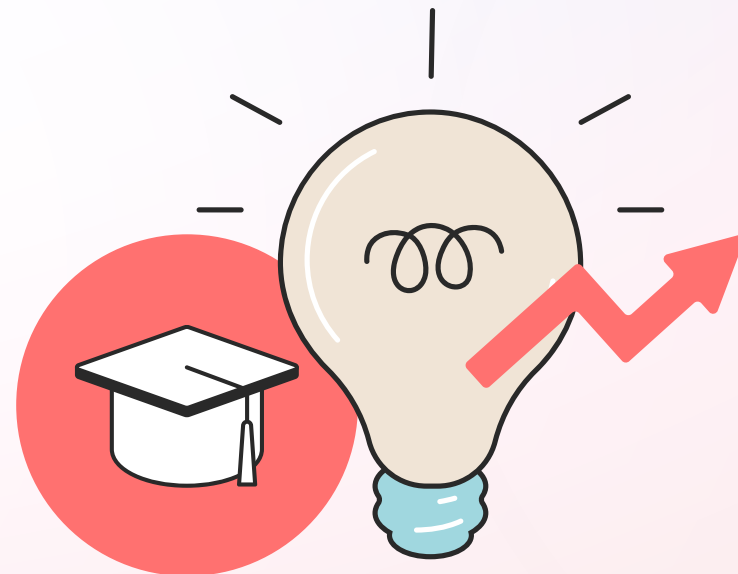
- Augment high-potential programs
- Endorse leadership training

Reskilling, Not Just Upskilling

- Identify skills gaps
- Include updated L&D insights

Defining the New Normal

- Advocate on-the-job learning
- Accelerate remote engagement



Best Practices for Engaging Learning Experiences —



Training and performance framework



Make learning a continuum



Use the right mix of blended learning



Exercise performance support tools



But how to create mind-blowing learning journeys? —



**TRAINING
OUTSOURCING**

is the answer.





Outsourcing training activities is 25% less expensive than working with internal teams.

Nelson Hall NEAT Report



Why Insurance Business Needs Training Outsourcing —



Improve Resource Scalability



Accelerate Speed to Market



Wider Reach to Talent



Mitigate Risk and Increase Revenue



Make Time for Business Objectives





Find out how outsourcing training requirements can help fill the skills gaps effectively and launch L&D initiatives quickly.

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