

AGENDA

- Welcome
- What's New / What's Changing
- Eligibility & Enrollment
- Review of 2024 Benefits
- How to Enroll
- Questions

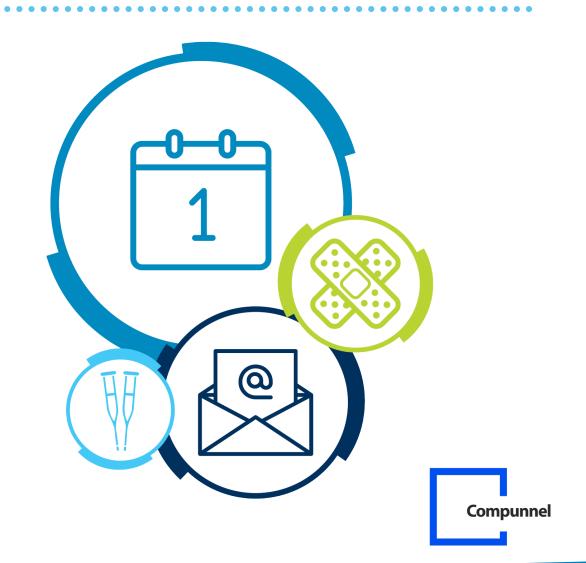
FOR CHAT QUESTIONS; PLEASE ADDRESS:

MEDICAL – TYRAN SULLIVAN

DENTAL / VISION – MANDY EVERSOLE

VOLUNTARY BENEFITS – GREG BAVENDER

HR RELATED QUESTIONS – HR TEAM



WHAT'S NEW / WHAT'S CHANGING



MEDICAL – Anthem

- New Insurance Company
- Some benefit changes
 - Silver plan will now have a large national network
 - Lower member coinsurance
 - Lower Rx copays for Tier 1, 2 and 3 prescriptions
 - Lower Primary Care Physician copay on Gold plan
- Employee Contributions will remain the same

DENTAL & Vision – Cigna

- New Insurance Company
- Same benefits
- Employee contributions will remain the same



ELIGIBILITY

Who can enroll?

- Full-time Employees working at least 30 hours/week
- Legal spouse or domestic partner
- Children under the age of 26

When can you enroll?

- Within 30 days of your date of hire
- During annual open enrollment
- Within 30 days of a Qualifying Event



UNDERSTANDING TERMS IN YOUR PLANS

- Deductible: The annual amount you pay for your care before your insurer begins to pay.
- Maximum Out of Pocket (medical): The most you pay toward covered services during the year. Once you reach your maximum out of pocket, the insurance company is responsible for 100% of the costs (for covered services) until the new year begins.
- Annual dollar maximum: The most your plan will pay toward covered services during the year. Once you reach your plan's dollar maximum, you're responsible for 100% of the costs until the new plan year begins.
- Coinsurance: Your share of the cost of covered services, usually after you meet your deductible. The plan pays the rest. This is usually illustrated as a percentage (i.e. 20%).

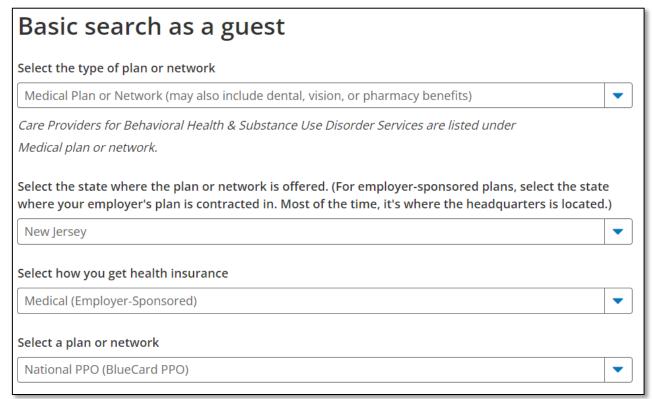
- Copay: The amount you pay per visit before your plan begins to pay.
- In-network: Doctors, dentists, facilities and vision providers that have contracts with your insurance company to deliver services at a discounted rate.
- Out-of-network: A doctor, dentist, facility or vision provider that doesn't contract with your plan and doesn't provide services at a discounted rate. Using an out-of-network provider usually will cost you more.



MEDICAL COVERAGE

SEARCH FOR AN IN-NETWORK PROVIDER

- https://www.anthem.com/find-care/
- Click "find care" (upper right-hand corner)
- Basic search as a guest
- Click continue
- Put in desired search criteria location, provider name or specialty, etc.





MEDICAL PLAN COMPARISON

| Key Medical Benefits | Anthem Silver Plan PPO HSA | | Anthem Gold Plan PPO | |
|--|---|-----------------------------------|---|-----------------------------------|
| | In-Network | Out-of-Network | In-Network | Out-of-Network |
| Network Name | National PPO (BlueCard PPO) | | National PPO (BlueCard PPO) | |
| Deductible – calendar year (Individual/Family) | \$5,000 / \$7,500 (embedded) | \$6,000 / \$12,000 (embedded) | \$3,500 / \$7,000 (embedded) | \$6,000 / \$12,000 (embedded) |
| Member Coinsurance | 20% | 50% | 15% | 30% |
| Out-of-Pocket Maximum – calendar year (Individual/Family) | \$7,500 / \$12,000 (embedded) | \$10,000 / \$20,000 (embedded) | \$6,000 / \$12,000 (embedded) | \$10,000 / \$20,000 (embedded) |
| Covered Services | | | | |
| Office Visit (Physician/Specialist) | 20% after deductible | 50% after deductible | \$25 / \$50 copay | 30% after deductible |
| Routine Preventive Care | No Charge | Not Covered | No Charge | 30% after deductible |
| Lab/X-ray | 20% after deductible | 50% after deductible | Office Setting - \$25 copay Facility setting – 15% after deductible | 30% after deductible |
| MRI / MRA; CT / CTA / PET Scan | 20% after deductible | 50% after deductible | 15% after deductible | 30% after deductible |
| Outpatient Surgery | 20% after deductible | 50% after deductible | 15% after deductible | 30% after deductible |
| Inpatient Hospital Stay | 20% after deductible | 50% after deductible | 15% after deductible | 30% after deductible |
| Emergency Room | 20% after deductible | | \$250 copay | |
| Urgent Care Facility | 20% after deductible | 50% after deductible | \$50 copay | 30% after deductible |
| Prescription Drugs (Tier 1/Tier 2/Tier 3) | | | | |
| Retail Pharmacy (30-day supply) | \$10 / \$35 / \$70 After medical deductible | | \$10 / \$25 / \$50 | Not Covered |
| Mail Order (90-day supply) | \$25 / \$87.50 / \$175 After medical deductible | | \$25 / \$50 / \$125 | Not Covered |
| Specialty Medication | All Specialty Drugs are Excluded: Contact Payer Matrix for assistance at 1-877-305-6202 | | | |

VIRTUAL CARE



Receive virtual care and support 24/7 with Anthem's Sydney Health App

Have a video visit with a doctor on your mobile device or computer with a camera, 24/7

Visit with a doctor for common health concerns

Doctors are available at anytime, with no appointments or long wait times. They can help you with these types of conditions:

COVID-19 Minor rashes

Flu Sore throat

Cold and Fever Headaches

During your video visit, the doctor will assess your condition, provide a treatment plan, and send prescriptions to the pharmacy of your choice, if needed

Download the Sydney Health app today

Use the app anytime to:

- Find care and compare costs.
- See what's covered and check claims.
- View and use digital ID cards.
- Check your plan progress.
- Fill prescriptions.



Scan the QR code to download the Sydney Health app.

You can also set up an account at <u>anthem.com/register</u> to access most of the same features from your computer.

YOUR EMPLOYEE MESA PORTAL

- Leading Edge Administrators is a Third-Party Administrator (TPA) that administers claims on behalf of the plan sponsor. Leading Edge's member portal is called MESA
- When you register your first name will include your middle initial or middle name (whichever is listed in ADP)
- Using the MESA portal https://mesa.leadingedgeadmin.com/
 - View plan summaries
 - Review claims' history & deductible accumulators
 - View and download Explanations of Benefits (EOBs)
 - Request permanent and temporary ID cards



Concierge CARE - (844) 864 - 5011

- Available 9am 6pm EST
- Helps you to find high-quality healthcare providers with your insurance network.
- Assists with claim denials and appeals
- Coordinates cost-effective medication solutions
- Answers questions on out-of-pocket costs and plan benefits
- Assistance with bill review, including balanced bills
- If you need assistance with an ID card request or your medical ID number and are not able to access the MESA portal contact the concierge team



PRESCRIPTION DRUGS

Make the most of your new pharmacy benefits from Anthem

Your pharmacy coverage is important to your whole health. Use this benefits guide to help you be your healthiest and save money, too.

Get started by registering at anthembluecross.com

Once you receive your new member ID card, register on anthembluecross.com to see and manage your prescriptions all in one convenient place. Through the Anthem site, you'll be able to:

- Have prescription medications you take regularly delivered to your door with home delivery from CarelonRx Pharmacy.
- Find a pharmacy, price a medication, and refill or renew a prescription, plus track orders and shipping status in real time using online tools.
- Check your drug list (formulary) for a wide range of costeffective medicines covered by your plan.
- Compare costs of medications between home delivery and retail pharmacies. You can also price generic medications using our Price a Medication tool.

Choose how to fill your prescriptions

Local pharmacies

Your plan includes local pharmacies at major retail chains, such as CVS, Walmart, Target, and Kroger. You'll save the most money when you use one of these pharmacies. To find a pharmacy near you:

- 1. Log in at anthembluecross.com.
- 2. Choose Find a Pharmacy.
- 3. Enter your ZIP code.

CarelonRx Pharmacy

For medications you take regularly, have your prescriptions delivered to your home with CarelonRx Pharmacy. Get started at **anthembluecross.com**. Shipping is always free.

PAYER MATRIX - SPECIALTY MEDICATIONS

(877) 305-6202

9AM - 7:30PM EST

About Us

Payer Matrix assists members in accessing programs for high-cost medications, reducing the overall prescription drug cost to the company and member. We leverage various forms of assistance programs, including manufacturer patient assistance, copay assistance, and other alternate sources to achieve these goals.

Program Criteria

Q: What are example criteria to qualify for these programs?

A: Each medication and program may have different requirements, but they may include: Income, Clinical Appropriateness (diagnosis/indication), Medical Necessity, Age Requirements.

Q: What if my income is too high to qualify? Do I still have to work with Payer Matrix and go through the program?

A: Payer Matrix is now the interface for all specialty medications. Coverage under the benefit is the same for all employees regardless of pay. Therefore, all employees seeking benefits must go through the same process.

Q: Do I have to provide financial information?

A: Financial information may be required at times as part of the application process if there is an income threshold requirement for the manufacturer. Not all manufacturers request financials on the application. Typically, the last two pay stubs for the member and spouse are required. Payer Matrix and the manufacturers do not share your information and communicate through a secure, encrypted electronic connection.



Anthem.



To receive maximum benefits, you must use a network provider. Precertification is required for all hospital admissions and specified outpatient procedures outlined in your SPD. In the event of an emergency, call within 48 hours of admission or the next business day. Failure to Precert may result in penalty.

Providers: Please file all claims with the Blue Cross and Blue Shield Plan in the state where services are rendered. If Medicare is primary, file claims to Medicare. Include the 3-digit prefix in addition to the ID number.

Possession of this card does not guarantee eligibility for benefits.

anthem.com

LÉA Member Services Concierge

Member Services/Eligibility:*
Pharmacy Member Services:
Help for Pharmacists:
Coverage While Traveling:
Provider Eligibility/Benefits:
Telemedicine:

1-844-864-5011
1-833-271-2374
1-833-296-5039
1-800-810-BLUE
1-800-676-BLUE

HealthLink Inc. Pre-Cert &

Case Management:* 1-877-284-0102

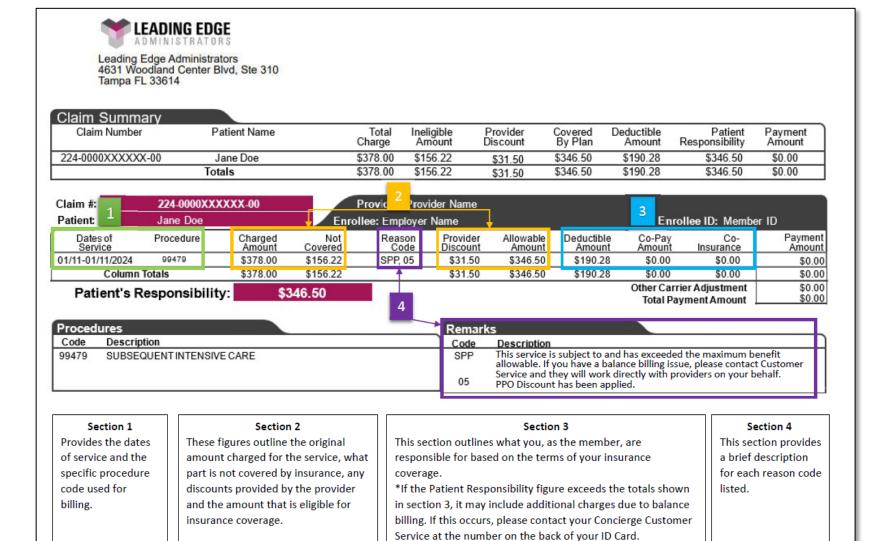
*Contracts directly with group

Services provided by Anthem HealthChoice Assurance Inc., Anthem HealthChoice HMO, Inc. and/or Anthem HP, LLC. Independent licensees of the Blue Cross Blue Shield Association. Anthem provides administrative services only and does not assume financial risk or obligation with respect to claims.

Self-Funded Coverage

UNDERSTANDING YOUR EXPLANATION OF BENEFITS

(EOB)



Health Savings Account (HSA) Basics

Who is eligible for an HSA?

Per IRS, individuals are qualified for an HSA if they are:

- Covered by an HSA compatible high deductible health plan Compunnel's Silver plan only
- Not covered by any other health plan
- Not claimed as a dependent on another person's tax return (excluding spouses per Internal Revenue Code)
- Not enrolled in Medicare or a Tricare program

HSA Administration

- Employee can open a new HSA account through employer or use an existing HSA account.
- Compunnel's current HSA Bank is Health Equity
- The minimum amount to be maintained in the Health Equity HSA account is \$2500, if any point of time the balance is below the minimum cap, the employee is charged \$3.95 to \$4 approximately monthly.
- Please reach out to hrbenefits@compunnel.com for more information HSA and enrolment.





HSA FEATURES



HSAs Fund Health Care Needs

The HSA fund can be used for future medical needs and toward the plan's annual deductible and out-of-pocket maximum.



HSAs are Flexible

You decide when to use your HSA funds to pay for qualified health related expenses. The HSA moves with you when you change medical plans, change employers or retire.



HSAs Can Cover You in Retirement

Your HSA funds can be used in retirement for eligible health related expenses, including Medicare expenses.



No "use it or lose it!"

That's right, unused funds roll over each year. Unused funds can also grow through interest and investment earnings and can be "banked" for future health related expenses.



Triple Tax-Advantaged (for federal & most state taxes)

- No tax on contributions
- No tax on interest
- No tax when you withdraw money



IRS MAXIMUMS

| HSA Contribution Regulations | |
|--------------------------------|-------------------|
| Coverage Type | 2024 Annual Limit |
| Employee Only | \$4,150 |
| Employee + Dependent(s) | \$8,300 |
| Catch-Up Plan (over age 55) | extra \$1,000 |
| | 43 |







DENTAL COVERAGE

Dental Preferred Provider Organization (DPPO)



Network: Select any licensed dentist, but see bigger savings if you use a dentist in the Cigna Dental network.



Specialist: See a specialist without a referral



Deductible: An annual amount that may apply to covered services before your plan begins to pay.



Coinsurance: Once you meet your deductible and satisfy any applicable waiting period, this is the portion you will pay of your covered dental care costs.



Coverage: The amount paid by your plan depends on:

- The coinsurance level for the service you receive
- The dentist you visit
- Whether you've paid your deductible and/or reached your maximum



Maximums: Once you reach the plan's calendar year dollar and/or any applicable lifetime maximum, your plan will no longer pay a portion of your costs during that plan year.





Your coverage

Percentage your plan pays

| | Total Cigna DPPO | Out-of-network ¹ |
|--------------------------------|------------------|-----------------------------|
| Preventive care | 100% | 100% |
| Basic restorative ² | 100% | 100% |
| Basic restorative | 50% | 50% |
| Major restorative ² | 50% | 50% |
| Implants | 50% | 50% |
| | | |
| | Individual | Family |
| Annual deductible | \$0 | \$0 |
| Calendar year dollar maximum | \$1500 | \$1500 |
| | | |
| | | |

^{2.} All group dental plans and insurance policies have exclusions and limitations. For costs and details about the services covered under your plan, review your enrollment materials. Dentists who participate in Cigna Healthcare's network are independent contractors solely responsible for the treatment provided and are not agents of Cigna Healthcare.



^{1.} The amount your plan will pay for covered services received [through the Cigna DPPO network and] out-of-network will be subject to your plan's [Maximum Reimbursable Charge or Maximum Allowable Charge] provisions. When [visiting a dentist in the Cigna DPPO network or] going out-of-network, you may be balance-billed by the dentist for any charges that exceed what your plan reimburses for covered expenses.

Your access: Thousands of dentists, one directory



With the **Total Cigna DPPO network**, you have a choice of more than 149,000 dentists nationwide¹



All participating dentists are consolidated into one directory, which you can easily search online at **Cigna.com**®

1. 2022 year-end unique dentist count for Cigna Total DPPO Network. Subject to change.



Estimate dental care costs

Cigna[®] dental estimator tools¹ are easy to use, and help you avoid unexpected dental care costs. Whether you're choosing a dentist or planning for a procedure, you'll be in the know and ready to make the best decision for you.



Find care and costs:

- With a few taps of your phone or clicks of your mouse, you'll find dentists in your area
- Search by dentist name and type, even by the treatment you're looking for
- View provider backgrounds, credentials and verified patient reviews



The tool helps you:

- Find dentists near you
- Plan and budget
- Compare procedure costs, specific to your plan, among different in-network dentists



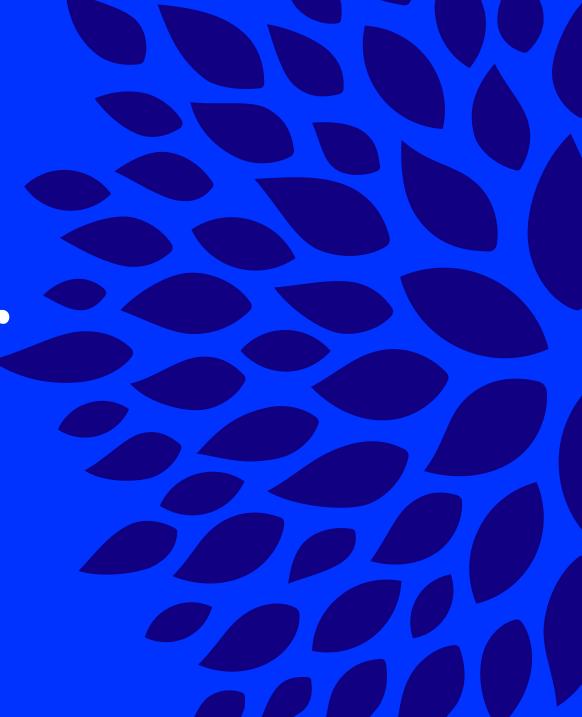
Ready to start estimating dental care costs? Log on to myCigna® website or $app^2 > Find Care & Costs$

- 1. The Treatment Cost Estimator is for informational purposes and provides rough calculations only, based on the treatment or procedure you choose. It does NOT guarantee the exact amount of your out-of-pocket costs and it does NOT guarantee coverage for any treatment or procedure or any dental benefit plan payment. Your actual out-of-pocket cost for dental care will depend on the specific terms of your dental benefit plan.
- 2. App/online store terms and mobile phone carrier/data charges apply.



Programs and services for better oral health





Cigna Dental Virtual Care¹

Get the dental care you need without leaving home

If you need dental care and are unable to reach your regular provider, you now have the option to consult with a licensed dentist through a video call.

- Available 24 hours a day, seven days a week, 365 days a year
- Helps address urgent dental situations like toothaches, infection, gum inflammation, broken teeth and more
- Identifies whether more involved procedures are needed, and helps guide care

- Medications prescribed with guided follow-up care²
- Processed as in-network claim on your plan, with no copay or coinsurance costs (but does apply to your plan's annual maximum, if applicable)
- Can be referred to a network dentist for any additional care required.

To access Cigna[®] Dental Virtual Care, just log on to your myCigna.com[®] account and follow the prompts to the virtual care portal.

- 1. Cigna Healthcare provides access to virtual care through national teledental care providers via myCigna.com as part of your plan. Providers are solely responsible for any treatment provided to their patients. Video chat may not be available in all areas or with all providers and is a requirement for this service. See your plan materials for the details of your specific Dental plan. This service is separate from coverage for virtual dental care obtained by your Dental plan's network and may not be available in all areas. A referral is not required for this service. Services may be available on an in-person basis or via telehealth from the enrollee's primary care provider, treating specialist, or from another contracting individual health professional, contracting clinic, or contracting health facility consistent with California law. Enrollees that have coverage for out-of-network benefits may receive services either via telehealth or on an in-person basis using the enrollee's out-of-network benefits. Note: out-of-network benefits, if available, will generally include higher out-of-pocket financial responsibility and no balance-billing protections. Please refer to your benefit plan documents for specific information about your benefit plan and out-of-network benefits.
- 2. Dentists are unable to prescribe opioid or narcotic medications and are subject to all laws in your residence state regarding the prescribing of medication.





VISION COVERAGE

Why vision health matters

You may go to the eye doctor to get glasses and contact lenses to help you see. But eye exams also give your doctor a view of your health in general.¹ They can reveal the first signs of chronic conditions, including:²

- Symptoms of diabetes
- Heart disease
- High blood pressure
- High cholesterol
- Rheumatoid arthritis
- Stroke
- Vitamin A deficiency
- 1. The Centers for Disease Control and Prevention (CDC). "Keep an Eye on Your Vision Health." www.cdc.gov/visionhealth/resources/features/keep-eye-on-vision-health.html. Page last reviewed: October 1, 2020.
- 2. American Academy of Ophthalmology. "20 Surprising Health Problems an Eye Exam Can Catch." www.aao.org/eye-health/tips-prevention/surprising-health-conditions-eye-exam-detects. Page last reviewed: April 29, 2022.





Your vision network

With vision coverage, you have greater access at more locations. Your vision network includes:



24,000 independent providers¹



10,000 retail providers, including LensCrafters®, Pearle Vision®, Target Optical®, Costco Optical©, Walmart and more¹



Access to online retailers such as LensCrafters.com[®], Ray-Ban.com[®], Glasses.com[®], TargetOptical.com[®] and ContactsDirect.com[®]



Online appointment scheduling²

- 1. The Cigna Vision Network is serviced by EyeMed. Number of contracted providers as of June 2022, EyeMed internal reporting. Subject to change.
- 2. Online scheduling available with select providers.



Your vision benefits

| | In-network¹ |
|---|-----------------|
| Exam copay - once per 12 months | \$10 |
| Lens allowances: Copays | |
| Single vision lenses | \$25 |
| Lined bifocals | \$25 |
| Lined trifocals | \$25 |
| Frames - one pair or single purchase per 12 month | \$130 Allowance |
| Polycarbonate add-on copay | \$40 |
| Anti-reflective coating copay | \$45 |
| Elective contact lenses and professional services member cost | \$130 Allowance |

^{1.} Plan benefits may be subject to frequency limitations. Please review your Benefit Summary for details, plan exclusions and limitations.



Your vision benefits

Discounts available using the Healthy Rewards Program available to all Cigna members on myCigna.com portal

- 40% off additional pair of glasses (frames and lenses)
- 20% off nonprescription sunglasses
- \$1,000 discount on LASIK services with select providers available through Cigna Healthy Rewards®

Once enrolled, visit myCigna.com® to:

- Search for in-network providers and schedule appointments online.²
- Use a cost estimator tool to calculate your out-of-pocket costs for covered and non-covered services.
- View plan benefits, claim details, and your digital ID card
- Access special offers from major retail and online providers.

2. Online scheduling available with select providers.



^{1.} Healthy Rewards programs are NOT insurance. Rather, these programs give a discount on the cost of certain goods and services. The customer must pay the entire discounted cost. Some Healthy Rewards programs are not available in all states and programs may be discontinued at any time. Participating providers are solely responsible for their goods and services

Find in-network providers on Cigna.com

DENTAL

VISION

You can search for network dentists before your enrollment and eligibility become active by visiting Cigna.com.

- Select "Find a Doctor, Dentist or Facility"
- Click on How are you Covered?
- Select Employer and Enter zip code
- Follow prompts to search by type of dentist or by dentist name.
- When prompted to select a plan, choose "DPPO/EPO > Total Cigna DPPO"

You can search for network vision providers before your enrollment and eligibility become active by visiting Cigna.com.

- Select "Find a Doctor, Dentist or Facility"
- Click on How are you Covered?
- Select Employer and Enter zip code

Page down and select Vision

Cigna Vision Directory (Serviced by EyeMed)

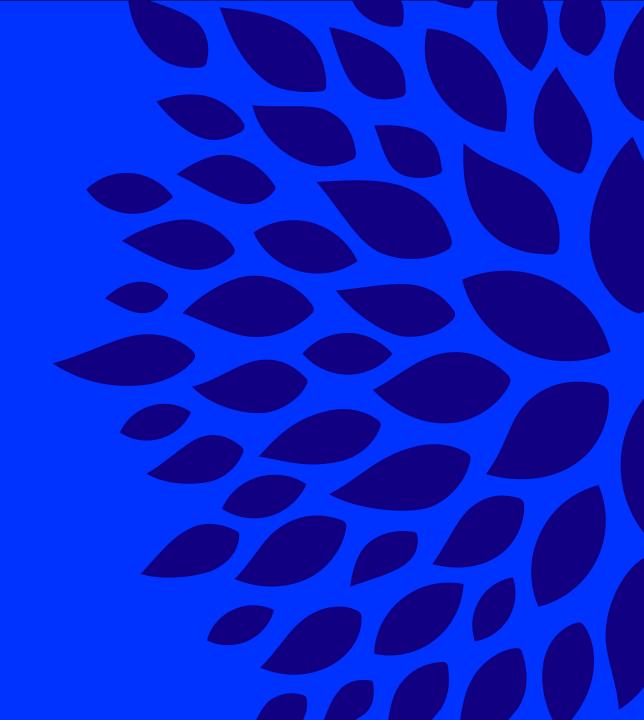
Questions?

Call Cigna at 1.800. Cigna 24 with live customer support in over 150 languages 24/7



Enrollment





Enrollment checklist



Before you decide, take these steps to learn more about your dental plan — and your health. This checklist will help you choose wisely.

- ✓ Call Cigna at 800.244.6224 with any questions.
- ✓ Cigna Dental and Vision account number **3346290**
- Think about your dental history and overall health care needs. How might that change in the upcoming year?
- Check to see if your dentist participates in the plan's network at **Cigna.com** > Find a Doctor, Dentist or Facility.
- Review your Summary of Benefits for specific dental plan details.
- Register for myCigna.com







BENEFIT COSTS

BENEFIT COSTS (MONTHLY)

| Coverage Tier | MEDICAL | | |
|-----------------------------------|-------------|-----------|--|
| Coverage Tier | Silver Plan | Gold Plan | |
| Employee Only | \$295 | \$475 | |
| Employee Only (Pay Rate < = \$22) | \$99 | \$475 | |
| Employee + Spouse | \$725 | \$900 | |
| Employee + Child(ren) | \$650 | \$800 | |
| Employee + Family | \$950 | \$1,450 | |

| Coverage Tier | DENTAL |
|-----------------------|--------|
| Employee Only | \$30 |
| Employee + Spouse | \$80 |
| Employee + Child(ren) | \$80 |
| Employee + Family | \$80 |

| Coverage Tier | VISION |
|-----------------------|--------|
| Employee Only | \$8 |
| Employee + Spouse | \$15 |
| Employee + Child(ren) | \$15 |
| Employee + Family | \$20 |



VOLUNTARY BENEFITS

PLEASE REACH OUT TO HR FOR BENEFITS COSTS & TO ENROLL IN THESE PLANS

OPEN ENROLLMENT

- Passive Open Enrollment if you do not take any action, your 2023 plan selections will roll over to 2024.
 - i.e. if you have the silver plan in 2023, you will be enrolled in the silver plan in 2024, unless you actively make a change in ADP.
- Any changes you make during our annual open enrollment window will be effective May 1, 2024.
- You will be required to wait until the next open enrollment (2025) to make changes to your elections unless you experience a qualifying life event.
 - i.e. marriage, divorce, birth of a child, adoption, loss of coverage

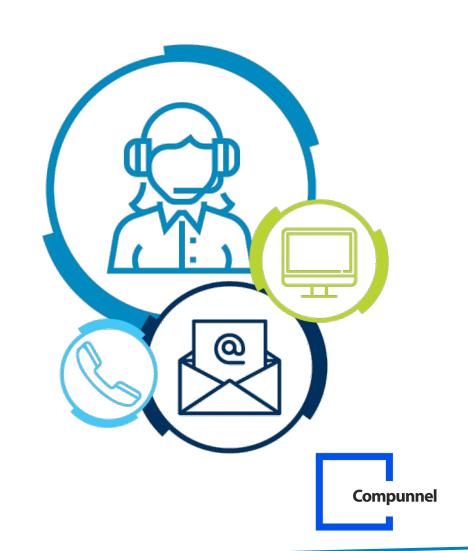
HOW TO ENROLL



Elections should be made in ADP www.WorkforceNow.ADP.com



DEADLINE IS WEDNESDAY, MAY 15TH





QUESTIONS